City & Guilds Qualifications International ESOL Access level Practice Paper 5



NB Read out the text which is not in italics. Read at normal speed making it sound as much like spoken English (rather than English which is read aloud) as possible.

Part one, part one.

You're going to hear seven sentences twice. Match what you hear with one of the answers. Put a circle round the letter of the correct answer. Now, look at the example. (15 seconds.) You hear 'It's a square black table, It's a square black table', the answer is (a). Ready?

Number one. Number one.	(6 seconds)
That'll be seventy-two pounds and ninety-five pence, please. That'll be seventy-two pounds and ninety-five pence, please.	(10 seconds)
Number two. Number two.	(6 seconds)
His name was Hedges, that's H-E-D-G-E-S. His name was Hedges, that's H-E-D-G-E-S.	(10 seconds)
Number three. Number three.	(6 seconds)
The pharmacy's in the second street on your right. The pharmacy's in the second street on your right.	(10 seconds)
Number four. Number four.	(6 seconds)
The lady's standing right next to the armchair. The lady's standing right next to the armchair.	(10 seconds)
Number five. Number five.	(6 seconds)
I like the huge, round black mirror. I like the huge, round black mirror.	(10 seconds)
Number six. Number six.	(6 seconds)
It's exactly twenty to eight. It's exactly twenty to eight.	(10 seconds)
Number seven. Number seven.	(6 seconds)
I saw a tall slim woman. I saw a tall slim woman.	(10 seconds)

That is the end of Part One.

Part two, part two.

You're going to hear seven sentences twice. Choose the **best reply** to each sentence. Put a circle round the letter of the best reply. Now, look at the example. (15 seconds.) You hear 'Who's coming tonight?' Who's coming tonight?', the **best reply** is (b). Ready?

Number one. Number one. (6 seconds) Who's this? Who's this? (10 seconds) Number two. Number two. (6 seconds) How can I help you, sir? How can I help you, sir? (10 seconds) Number three. Number three. (6 seconds) How are things today, Tom? How are things today, Tom? (10 seconds) Number four. Number four. (6 seconds) May I borrow that for a while? May I borrow that for a while? (10 seconds) Number five. Number five. (6 seconds) It was terrible, wasn't it? It was terrible, wasn't it? (10 seconds) Number six. Number six. (6 seconds) I'd like one more of those, please. I'd like one more of those, please. (10 seconds) Number seven. Number seven. (6 seconds) We're going to be late. We're going to be late. (10 seconds)

That is the end of Part Two.

Part three, part three.

You're going to hear five short conversations. Listen to the conversations and choose the **best answer** to the question. Put a circle round the letter of the correct answer. You hear each conversation twice. Look at the question for Conversation One. (10 seconds.)

Conversation One

M: Have you decided, madam?

F: Yes, I think I'll have the fish and the green salad.

M: Excellent choice. Something to drink?

F: Yes. A bottle of still water, please.

M: Right away, madam.

(Wait 10 seconds before repeating.)

(Wait 10 seconds before going onto the next conversation.)

Now, look at the question for Conversation Two. (10 seconds.)

Conversation Two

F: What about this sweater then?

M: No, that's too bright, isn't it?

F: Well, I quite like it to be honest. This one?

M: I don't think that'd suit me. It's too dark.

F: Oh, I give up.

(Wait 10 seconds before repeating.)

(Wait 10 seconds before going onto the next conversation.)

Now, look at the question for Conversation Three. (10 seconds.)

Conversation Three

F: Mr Thomson, could I see you for a minute?

M: Certainly, Ms Smith.

F: So, do you have that report ready?

M: Erm... I'm afraid not. You see, I...

F: I don't care. I want it ready by noon. OK?

M: Yes, Ms Smith.

(Wait 10 seconds before repeating.)

(Wait 10 seconds before going onto the next conversation.)

Now, look at the question for Conversation Four. (10 seconds.)

Conversation Four

M: [worried] Well, hurry up. We'll miss the film!

F: Oh, don't be silly. We have plenty of time.

M: No, we don't! I don't have the car tonight.

F: So, what? We'll get a taxi.

M: Oh, really? Forgot about the traffic then?

(Wait 10 seconds before repeating.)

(Wait 10 seconds before going onto the next conversation.)

Now, look at the question for Conversation Five. (10 seconds.)

Conversation Five

M: What are you doing?

F: Working, unfortunately.

M: But it's Sunday!

F: I know, but if I don't do it, I'll be in trouble.

M: Well, can't you leave it for tomorrow?

F: And risk being fired? I don't think so.

(Wait 10 seconds before repeating.)

(10 seconds.)

That is the end of Part Three.

Part four, part four.

Listen to the message for Mr Johnson. Complete the information. Write **short** answers (1-3 words). First, look at the notepad. The first one is an example. (10 seconds.) You hear the message twice.

Hello. This is a message for Mr Johnson. I'm calling from Tech Stores about your computer service. Your computer has been fixed.

You can now pick it up from our main store. The address is 24 Grafton Street. That is G-R-A-F-T-O-N. Our main store is open from Monday to Friday, nine AM to five PM.

Erm... I would also like to inform you about the cost. It'll be forty pounds, uh, no wait, sorry, make that fifty pounds. You see, there were a lot of problems with your computer. In case you need to contact us, our number is five-six-four-one-seven-four-eight. That's five-six-four-one-seven-four-eight.

Don't forget to bring some identification with you. Thank you. Goodbye.

(Wait 10 seconds before repeating.)
(10 seconds.)

That is the end of Part Four.

You now have one hour forty minutes to complete the rest of the paper.